



BABSON

EXECUTIVE EDUCATION

WORKING KNOWLEDGE RESEARCH CENTER

**“Judgment and Decisions”
April 14th - 16th, 2008
Babson Center for Executive Education
Yukon Room**

AGENDA

Monday, April 14th, 2008

- 2:00pm - 5:00pm **Optional Workshop:**
Next Steps for Networkers: Organizational Network Analysis 202
Rob Cross, McIntire School of Commerce
- 6:00pm - 9:00pm **Reception & Dinner** Fireside Living Room & Woodland Dining Room

Tuesday, April 15th, 2008

- 7:00am - 8:30am **Breakfast** Woodland Dining Room
- 8:30am - 9:15am ***Welcome Remarks & Introductions***
- 9:15am - 10:15am ***Expert Knowledge and Judgment***
Tom Davenport, Babson College
Larry Prusak, Babson College
- 10:15am - 10:30am **Break**
- 10:30am - 11:30am ***Crucibles, Judgment and Leadership***
Bob Thomas, Accenture
- 11:30am - 12:30pm ***Facilitated Discussion***
Facilitated by Tom Davenport
- 12:45pm - 1:45pm **Lunch & Working Knowledge Book Club** Overlook Dining Room
How Doctors Think
Facilitated by Larry Prusak
- 2:00pm - 3:00pm ***Knowledge and Innovation***
Marla M. Capozzi, McKinsey & Company
- 3:00pm - 3:30pm **Break**
- 3:30pm - 5:00pm ***The Role of Judgment in Knowledge Management***
TJ Elliott - Educational Testing
Tonya Hongsermier - Partners HealthCare
Zeke Wolfberg - DIA
Facilitated by Larry Prusak



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Tuesday, April 15th, 2008 (cont'd)

5:30pm Depart for Concord Tour
Dinner: The Colonial Inn

Wednesday, April 16th, 2008

7:00am - 8:30am	Breakfast	Woodland Dining Room
8:30am - 9:30am	<i>The Science of Collaboration</i> Mark Turrell, CEO, Imaginatik Tom Davenport, Babson College	
9:30am - 10:00am	Break	
10:00am - 10:45am	<i>Research Discussion Breakout Groups:</i> Future of Decisions - Facilitated by: Tom Davenport and Zara Larsen Working Knowledge and Human Capital - Facilitated by: Larry Prusak and Don Cohen	
10:45am - 11:00am	Break	
11:00am - 11:45pm	<i>Research Discussion Breakout Groups:</i> Focused Collaboration - Facilitated by: Tom Davenport and Larry Prusak Working Knowledge and Innovation: Facilitated by: Jim Wilson and Don Cohen	
11:45pm - 12:30pm	<i>Presentation of Conclusions</i> from each Research Breakout Group (10 minutes each)	
12:30pm - 1:30pm	Lunch will be served in the Dining Room	
1:30pm - 2:00pm	<i>Wrap Up</i>	